



The Integrated Solution to Messaging and Web Security Management

What We Do

MessageLabs is the world's leading provider of managed integrated messaging and web security services. We protect over 15,000 clients and 5 million end-users worldwide from threats such as viruses, spam, phishing and spyware originating from electronic communications. Processing billions of emails, web requests and instant messages every week, we give our clients complete protection and control through totally reliable, 24-hour managed security services at a low, predictable cost.

Why We Do It

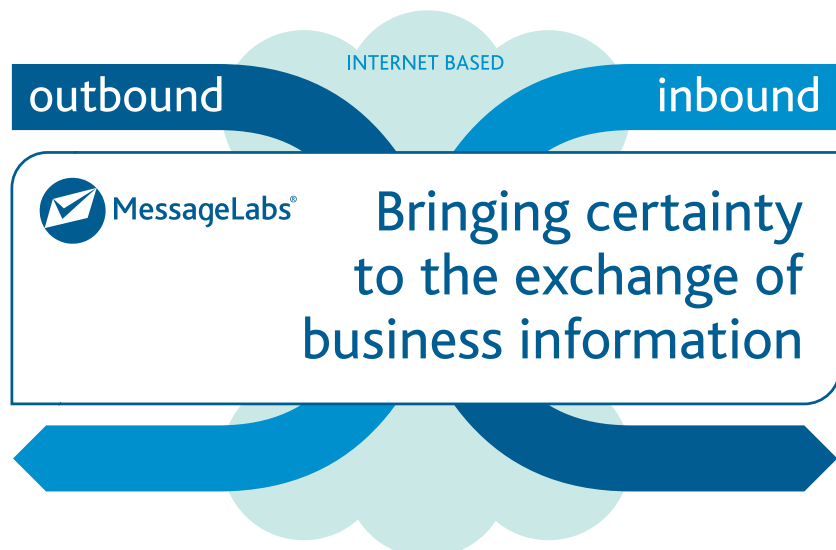
Electronic communications carry threats that damage efficiency, productivity, reputation and brand value. These threats are highly sophisticated and constantly evolve to target your organization. Simply put, your entire network can be compromised by just one infected message or 'bad' web link. MessageLabs services are the most cost-effective way of managing this risk and protecting business-critical information by eliminating the need to continually reinvest in infrastructure and in-house expertise.

How We Do It

MessageLabs offers a comprehensive suite of security, control, encryption and archiving services for email, web and IM communications. Our skilled team of client service managers, engineers and support specialists are constantly working towards the safe and seamless exchange of your business information. Operating within the fabric of the Internet, our services keep malware away from your network. To allow you to concentrate on your business, these powerful services are easy to set up and maintenance-free.

Why We're Different

Everyday threats across email, web and IM are converging and growing more sophisticated. MessageLabs is the only provider to address this convergence with fully managed, fully integrated email, web and IM security services. We are the pioneer of multi-layered Internet-level security, combining best-of-breed third-party offerings with our proprietary Skeptic™ predictive technology. Our status as the managed services market leader is underpinned by our focus on three key elements.



Client Experience - Your introduction to the MessageLabs services starts with an easy implementation and configuration process, as well as access to online tools and 24-hour customer support – giving you total control over the services. We are continually looking to improve our services and the client experience based on your feedback and requirements.

Global Infrastructure - Our services are hosted in state-of-the-art data centers around the world, which means we are fully equipped to support our clients locally or globally. Our data centers are highly scalable, fully redundant and secured to the highest standards. Our global presence and expansive technical infrastructure reinforce our ability to process vast amounts of electronic communications and to detect threats wherever in the world they emerge.

24/7/365 Support - We provide direct, round-the-clock multi-lingual technical support, available anywhere in the world. We stand by our services, offering industry-leading Service Level Agreements to provide the levels of comfort you need to operate your business with complete confidence. In addition to clients located in over 80 countries, more than 800 companies have chosen MessageLabs as their messaging and web security partner, giving us a powerful distribution and support base.

Business Benefits to Investing in MessageLabs

- Clean internet pipe into and out of your organization
- Security and confidentiality of all your electronic communications and data
- Protection of your network against downtime and disruption
- Compliance with legislation and acceptable use policies
- Effective risk management and control
- Affordable, predictable cost
- Services which are easy to configure and manage

MessageLabs Portfolio of Services

Email Security Services				
<p>Anti-Virus</p> <p>Protects networks from known and unknown viruses, spyware, phishing, trojans and other malware</p> <p>Defenses harness proactive and reactive techniques to provide non-stop protection</p> <p>Incorporates unique link-following feature to detect links in emails that lead to harmful web content</p> <p>Is fully configurable, with multiple actions for dealing with malware</p>	<p>Anti-Spam</p> <p>Stops spam from entering your organization, saving you time and money</p> <p>Harnesses proactive and reactive defense techniques to provide non-stop detection of known and unknown spam</p> <p>Includes multi-lingual filters that can identify spam in Roman, Cyrillic, Arabic and Oriental characters</p> <p>Is fully configurable, with customizable lists of blocked/approved senders</p>	<p>Content Control</p> <p>Manages email content entering and leaving your organization, using advanced scanning technology</p> <p>Helps enforce acceptable-use policies, aids compliance with legislation and is fully customizable via keyword monitoring</p> <p>Allows text scanning within Microsoft® Office attachments to protect staff and improve productivity</p> <p>Enables you to set up rules for email header, subject, body and attachment, and to determine appropriate actions for each rule</p>	<p>Image Control</p> <p>Identifies inappropriate images in email with multiple levels of rules-based detection and ground-breaking Image Composition Analysis</p> <p>Helps enforce acceptable use policies, aids compliance with legislation and is fully customizable</p> <p>Allows image scanning within Microsoft® Office attachments to protect staff and improve productivity</p> <p>Allows administrators to maintain their own lists of approved and blocked images</p>	<p>Boundary Encryption</p> <p>Provides confidentiality and integrity by encrypting communications and business data</p> <p>Offers a secure private email network between organizations and nominated business partners</p> <p>Requires minimal management and needs no complicated hardware or software to set up, configure and maintain</p> <p>Fully encrypts all email prior to sending, resulting in total confidentiality and compliance with privacy regulations</p>
Web Security Services		Archiving Service	Enterprise IM Service	Platforms
<p>Anti-Spyware and Anti-Virus</p> <p>Protects networks from malicious content including spyware, viruses, trojans and other Potentially Unwanted Programs</p> <p>Offers superior stability and speed, with web traffic analyzed and filtered in real time with no noticeable delay</p> <p>Uses converged threat analysis that applies recent email and IM threat data to web-based traffic</p> <p>Uses multiple, industry-leading malware scanning engines to identify all known web threats</p>	<p>URL Filtering</p> <p>Monitors and controls web content entering and leaving your organization, using advanced content analysis to protect reputation and employees</p> <p>Helps enforce acceptable use policies for web browsing and aids compliance with legislation</p> <p>Sophisticated URL categorization database with millions of entries allows high level of control over filtering of web sites</p> <p>Is fully configurable, enabling monitoring, reporting and auditing on a group and individual user basis</p>	<p>Provides secure, easy-to-manage central repository, and encrypts all emails and attachments, even during the search and retrieval process</p> <p>Advanced, real-time search facility, enabling you to meet legal discovery, corporate governance and review requirements</p> <p>Fast, easy access to archived messages from your email mailbox, for better user productivity and mail management</p> <p>Managed infrastructure scales to your growth and eliminates each company's need to back-up the email archive</p>	<p>Creates a secure and private network connecting employees, partners and customers via TLS encrypted communications</p> <p>Provides protection from IM viruses and SPIM (spam from IM) propagation by blocking access to user buddy lists</p> <p>Secure, robust, flexible system architecture provides a powerful, easy-to-install solution for your IM security needs</p> <p>Integrates with consumer IMs and collaborative tools, such as WebEx and Salesforce.com</p>	<p>Email – delivers superior email performance through innovative traffic, connection management techniques</p> <p>Web – delivers unmatched stability and speed, through layered regional and global load balancing</p> <p>Archiving – delivers peerless performance through redundant storage in multiple sites</p> <p>IM – delivers complete security of real-time communications through proprietary infrastructure</p>

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