



Solutions for Education

Take a free trial
www.messagelabs.com

View movies
www.messagelabs-movies.com

What do our clients say?

"MessageLabs is unequivocally the leader in managed email security services, so we're glad to be associated with them. And we're confident that, as new email threats evolve, MessageLabs will continue to be ahead of the game"

Technical Infrastructure Manager,
London School of Economics

What do the analysts say?

"MessageLabs provides excellent customer service ... [and] 24/7 support in eight different languages"

Frost & Sullivan (2006, Report BA15-74)

MessageLabs is placed in the Leader's Quadrant in Gartner's Magic Quadrant for Email Security Boundary (September 2006)

What makes MessageLabs the market leader?

MessageLabs delivers enterprise-class solutions to over 15,000 organizations worldwide, including several hundred in the education sector. With global infrastructure and local reach, we deal with new threats faster than any other service provider.

MessageLabs offers affordable, reliable services that address the key Internet security issues confronting the education sector worldwide.

Covering web, email and instant messaging (IM), the solutions we provide are rooted in our expert understanding of current teaching and learning needs, and the key role played by Information and Communications Technology (ICT) in education today. Requiring minimal administration by you, yet providing exceptional continuity of service, our solutions help you to:

- ensure students and staff can use the Internet safely and efficiently
- prevent inappropriate use of the Internet by students or staff
- protect your reputation in the eyes of the community you serve
- safeguard the confidentiality of sensitive information
- achieve the highest level of compliance with relevant regulations

Risks, threats, issues

The Internet is transforming education. It provides huge opportunities for flexible, innovative teaching, learning and research covering all subjects and age groups, and for promoting staff's professional development. But web, email and IM also carry threats that can disrupt your operations, impede your educational mission and even destroy the foundation of trust on which the service you provide is based.

The education sector is a major target for increasingly sophisticated virus, spam and other malware attacks that can bring down networks and clog up inboxes. Moreover, criminals seek to access young people via the Internet, and the risk of exposure to pornographic or other illegal material remains high. The need to make sure your network and infrastructure incorporate effective defenses against online bullying, use of cheat websites and copyright infringement is also stretching education sector budgets and expertise to the limit.

In addition, confidential data can be stolen or disclosed without authorization, using technologies such as spyware, unless electronic communications are securely protected. Severe legal penalties can result from non-compliance with increasingly stringent regulations covering privacy, harassment and other issues.

For example, in the US, the Children's Internet Protection Act aims to protect young people from exposure to obscene and harmful visual material published online, and the Family Educational Rights and Privacy Act aims to ensure the confidentiality of students' educational records. The EU's Privacy and Electronic Communications Directive, the UK's Data Protection Act and the Commonwealth Privacy Act are further examples of regulations with implications for the education sector around the world.

What exactly is the MessageLabs difference?

MessageLabs is... a one-stop shop enabling you to cost-effectively meet all your electronic communications security and control needs from a single source

MessageLabs is... the only major provider of fully managed, fully integrated email, web and IM security services that protect you against individual threats and convergence between them

MessageLabs is... recognized as a pioneer of internet-level security and multi-layered technology, including our proprietary predictive Skeptic™ technology

MessageLabs is... a proven provider of direct, round-the-clock technical support in an extensive range of languages, anywhere in the world

MessageLabs offers... industry-leading Service Level Agreements, covering such key criteria as protection and detection performance, service availability and fault response

MessageLabs is... simple to set up and easy to configure, with no large investments nor management of hardware appliances or software on your premises

MessageLabs offers you... a comprehensive suite of managed, cost-effective services for organizations and institutions in the education sector to enjoy an unrivalled level of confidence

To speak with one of our specialists in managed web, email and IM communications security for the education sector, call toll free:

US/CAN: +1 866 460 0000
UK: +44 800 917 7733
APAC: +61 2 8208 7100

www.messagelabs.com
info@messagelabs.com

© MessageLabs 2007

The MessageLabs solution

Our comprehensive suite of managed, cost-effective services enables organizations and institutions in the education sector to enjoy an unrivalled level of confidence in their electronic communications, fully consistent with their duty of care. Simple to set up and easy to configure, our solutions make a direct, measurable contribution to the safety, efficiency and effectiveness of Internet activities, without compromising your continuing development as a centre of educational excellence.

- Block access to inappropriate websites: MessageLabs solutions provide comprehensive filtering and monitoring capabilities and enable different rules to be applied to different groups (such as students and staff)
- Prevent online bullying and other misuse of email and IM: MessageLabs solutions help you log and archive all your electronic communications, and block access to blogs and online communities from your network
- Ensure legitimate activities are not affected: MessageLabs solutions maintain your network's integrity, minimizing downtime and disruption, and ensure that legitimate internet activities can continue completely uninterrupted
- Keep criminals at bay: MessageLabs solutions ensure that malicious attempts to target students or staff via the Internet, for illegal or immoral purposes, are unable to succeed
- Safeguard data privacy and confidentiality: MessageLabs solutions securely encrypt all email and IM communications leaving and entering your organization, and prevent theft of data stored or transmitted electronically
- Ensure full compliance with all relevant regulations: MessageLabs solutions equip you to meet all your legal obligations relating to electronic discovery, harassment and privacy

Our services do not require large investments, management of hardware appliances, or software on your premises. Whatever your role in education, wherever you are in the world, our targeted solutions deliver:

- Mitigation of electronic communications-related risks and threats at a low, predictable overall cost
- Reduced load on your bandwidth and other in-house resources
- Improved overall performance across your organization, benefiting the quality of the educational service you provide

MessageLabs is registered under the US Safe Harbor Directory and has full ISO17799 (BS7799) accreditation, certifying that we operate a comprehensive set of controls that comprise best practise in information security.

